

Member Profile

WHO WE ARE

Tauranga Community Housing Trust (TCHT) provides housing and a broad range of housing services. We work with people on low incomes who have serious housing needs. We also specialise in the provision of housing and services for people with a disability, chronic health conditions, as well as older persons. The trust was established in 2003 and is a registered Community Housing provider (CHP).

WHAT WE DO

Community Housing

As a CHP and landlord, TCHT can provide housing at a social rent rather than market rent to those who qualify. TCHT builds, owns, leases, and manages properties for this use. TCHT's community housing portfolio consists of predominately one- and two-bedroom units. This housing typology meets the needs of our clients which include older people, people living with a disability or mental illness, and low-income earners.

Housing Co-ordination Service (Friendly Landlord Program)

The Friendly Landlord Program is a partnership between TCHT and the Bay of Plenty District Health Board (BOPDHB). This initiative is built on the belief that mental health service users have a better chance of succeeding when supported in independent and sustainable accommodation.

Bay of Plenty Healthy Homes Initiative

The Bay of Plenty Healthy Homes Initiative (BOPHHI) identifies eligible families, working with them to carry out a comprehensive housing assessment and complete an individualised action plan to create a warmer, drier, healthier home.

Housing Facilitation Service

TCHT's Housing Facilitation Service is targeted toward older people, and people living with a disability or chronic health condition, who also have an unmet housing need. TCHT's housing services team work alongside clients to identify appropriate and sustainable housing options. Our team continue to work with the client as they transition into sustainable accommodation. Referrals are made by Support Net, BOPDHB.

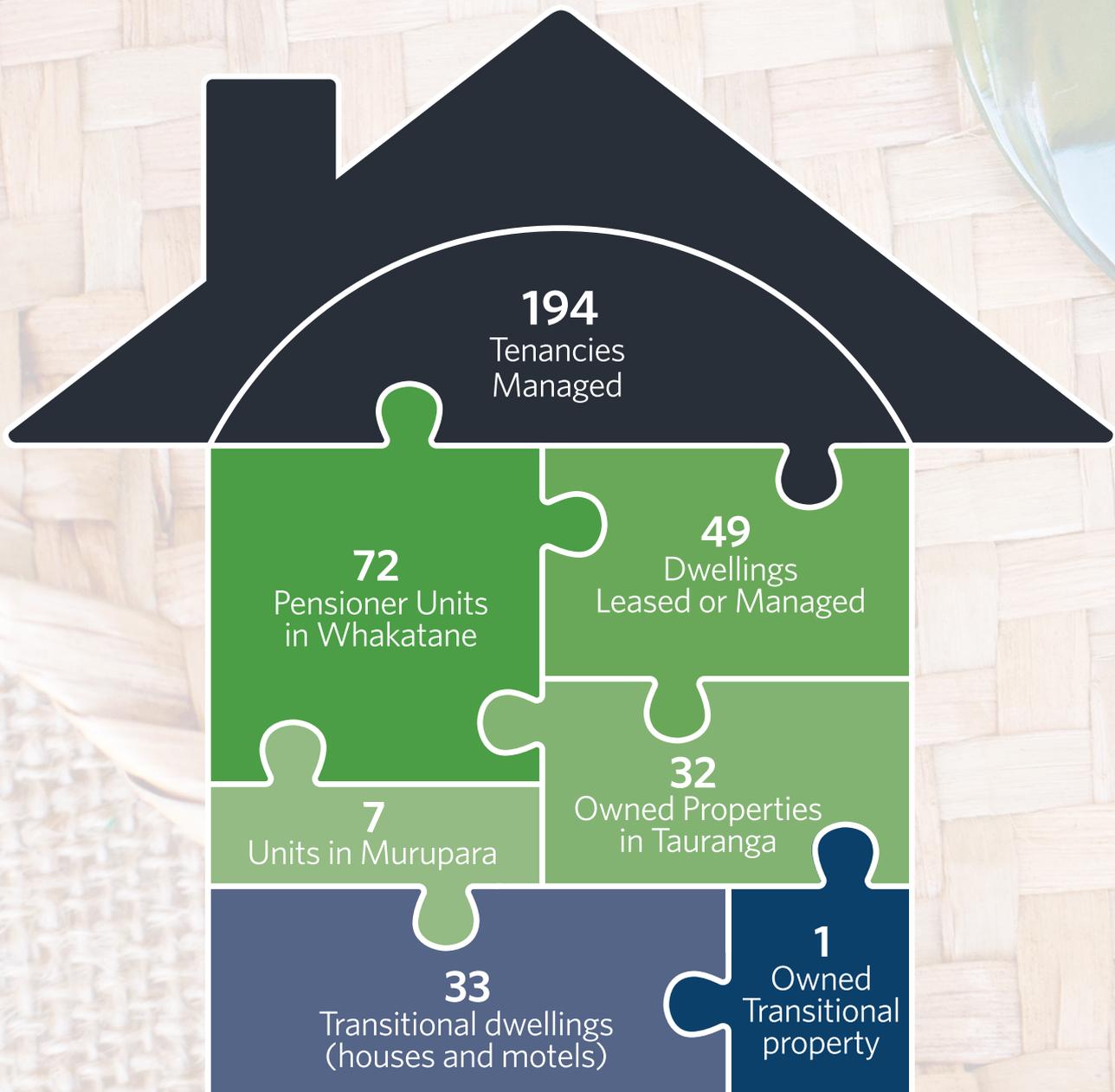
Transitional Housing

Since mid-2017 TCHT has been contracted by government as a transitional housing provider. This enables us to offer short term accommodation alongside wraparound supports. We can assist people with an unmet housing need, achieve long term sustainable housing. All referrals to transitional housing are made by Work and Income (MSD). TCHT's transitional housing is made up mostly of 2- and 3-bedroom homes, which provide short term housing mainly for families due to their configuration. Our housing services team is also contracted to provide support to people in transitional housing to access further education and employment opportunities.

Development of further housing solutions

Tauranga has a severe shortage of small dwellings that are suitable for our clients. Migration and population growth in Tauranga coupled with the existing and growing older population of retirees adds to the pressures on suitable small dwelling availability. TCHT has built 33 dwellings to date, custom designed to our client base, and have a further 12 in development stage. We are committed to finding further solutions to the shortage of suitable small dwellings in our region. We work with local council, health services, private developers, other housing providers and government to increase the supply available for our clients.

OUR WHARE 2019



SOCIAL HOUSING



TRANSITIONAL HOUSING

WHAT WE HAVE ACHIEVED IN 2019

TENANCY
MANAGEMENT
OF

194
PROPERTIES



385
PEOPLE IN TCHT
TENANCIES

22 
HOUSEHOLDS
Transitioned into
Long Term Housing

268



Interventions to support
Healthier Homes



**FIFTY
FOUR**

EMPLOYMENT
AND LEARNING
OUTCOMES

85%



of tenants surveyed
described their rent
as affordable



30
WEEKS
AVERAGE LENGTH OF
TRANSITIONAL HOUSING
TENANCY



610
MAINTENANCE
WORKS COMPLETED

15 JULY

KAINGA ATAWHAI
RESOURCE CENTRE
OPENS



98%
OCCUPANCY
within Community
Housing

0.3%
RENT
ARREARS

2 
Community
Gardens
Planted